
GENERAL SERVICES ADMINISTRATION

Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage!*®, a menu-driven database system. The INTERNET address GSA *Advantage!*® is: GSAAdvantage.gov.

Multiple Award Schedule

FSC Group: Office Management; Information Technology

FSC Class: R616, R617, D399, J070, 7030

Contract Number: **47QSMA19D08PC**

Period Covered by Contract: **March 1, 2019 to February 29, 2024**

Peniel Solutions, LLC
3885 Crestwood Pkwy, NW
Suite 275
Duluth, GA 30096
Corporate: (678)735-4800
Toll Free (866) 878-2490
Fax: (678) 735-4831
Email: jmcgriff@penielsolutions.com;
cclclough@penielsolutions.com
www.penielsolutions.com
www.TransAccessDM.com

Business size: Small, Woman Owned SBA Certified Small Disadvantaged Business

For more information on ordering from Federal Supply Schedules go to the GSA
Schedules page at GSA.gov.

Price list current as of Modification PS-0003 effective 8/10/21

Prices Shown Herein are Net (discount deducted)

CUSTOMER INFORMATION

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

Large Category	Subcategory	SIN	SIN Title
Information Technology	IT Services	54151S	Information Technology Professional Services
Information Technology	IT Software	54151	Software Maintenance Services
Information Technology	IT Software	511210	Software Licenses
Office Management	Records Management	493110RM	Physical Records Management Services
Office Management	Records Management	518210ERM	Electronics Records Management Solutions
Miscellaneous	Complementary	OLM	Order Level Materials

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply. See Page 4

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate "Not applicable" for this item. See Page 6

2. Maximum order for each SIN:

SIN	Maximum Order Limit (MoL)
54151S	\$500,000.00
54151	\$500,000.00
511210	\$500,000.00
493110RM	\$1,000,000.00
518210ERM	\$1,000,000.00
OLM	\$250,000.00

3. Minimum order: \$0.00

4. Geographic coverage (delivery area): 48 Contiguous States and Washington DC for SINs 493110RM and SIN 518210ERM; Domestic and Overseas for SIN 511210, 54151 and 54151S

5. Point(s) of production: Duluth GA and Washington DC
6. Discount from list prices or statement of net price: Net prices are included on this price list.
7. Quantity discounts: None
8. Prompt payment terms: Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions. Net
9. Foreign items: None
- 10a. Time of delivery: 30 Days ARO SIN 511210, 493110RM and 518210ERM; 10 Days ARO SIN 54151; As agreed upon by the customer Agency for SIN 54151S
- 10b. Expedited delivery: Contact Vendor
- 10c. Overnight and 2-day delivery: Contact Vendor
- 10d. Urgent requirements: Contact Vendor
11. F.O.B. point(s): Destination
- 12a. Ordering address(es):

Peniel Solutions, LLC
3885 Crestwood Pkwy, NW
Suite 275
Duluth, GA 30096
Corporate: (678)735-4800
Toll Free (866) 878-2490
Fax: (678) 735-4831
- 12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.
13. Payment address:

Peniel Solutions, LLC
3885 Crestwood Pkwy, NW
Suite 275
Duluth, GA 30096
Corporate: (678)735-4800
Toll Free (866) 878-2490
Fax: (678) 735-4831
14. Warranty provision: Standard Commercial Warranty
15. Export packing charges: N/A
16. Terms and conditions of rental maintenance, and repair: N/A
17. Terms and conditions of installation: N/A
- 18a. Terms and conditions of repair parts: N/A

- 18b. Terms and conditions for any other services: N/A
- 19. List of service and distribution points: N/A
- 20. List of participating dealers: N/A
- 21. Preventative maintenance: N/A
- 22a. Special attributes such as environmental attributes: N/A
- 22b. Section 508 compliance: Yes
- 23. Unique Entity Identifier (UEI) number Data Universal Number System (DUNS) number: **929799901**
- 24. Notification regarding registration in the System for Award Management (SAM) database. Registered

Labor Rates

		Year 3 Mar 1 2021 to Feb 29 2022	Year 4 Mar 1 2022 to Feb 29 2023	Year 5 Mar 1 2023 to Feb 29 2024
SIN	Labor Category	GSA PRICE + IFF	GSA PRICE + IFF	GSA PRICE + IFF
54151S	Application Programmer	\$71.82	\$72.83	\$73.85
54151S	Communication Specialist	\$53.85	\$54.60	\$55.37
54151S	Database Systems Administrator	\$52.67	\$53.41	\$54.16
54151S	Graphics/Multimedia Specialist	\$62.84	\$63.72	\$64.61
54151S	Hardware/Software Specialist	\$62.84	\$63.72	\$64.61
54151S	Help Desk Manager	\$71.58	\$72.58	\$73.60
54151S	Help Desk Specialist	\$62.84	\$63.72	\$64.61
54151S	Lead Web Developer	\$107.71	\$109.22	\$110.75
54151S	Network Installation Technician	\$92.57	\$93.87	\$95.18
54151S	Program Manager	\$131.11	\$132.95	\$134.81
54151S	Project Manager	\$113.14	\$114.72	\$116.33
54151S	Senior Web Developer	\$97.81	\$99.18	\$100.57
54151S	Software Tester	\$48.19	\$48.86	\$49.55
54151S	Systems Programmer	\$77.15	\$78.23	\$79.33
54151S	Training Specialist	\$62.84	\$63.72	\$64.61

Service Contract Labor Standards: The Service Contract Labor Standards (SCLS), formerly known as the Service Contract Act (SCA), is applicable to this contract as it applies to the entire Multiple Award Schedule (MAS) and all services provided. While no specific labor categories have been identified as being subject to SCLS/SCA due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CFR 541.300), this contract still maintains the provisions and protections for SCLS/SCA eligible labor categories. If and / or when the contractor adds SCLS/SCA labor categories to the contract through the modification process, the

contractor must inform the Contracting Officer and establish a SCLS/SCA matrix identifying the GSA labor category titles, the occupational code, SCLS/SCA labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract.

Peniel Training Courses

SIN(s) PROPOSED	Course Title	PRODUCT DESCRIPTION www.TransAccessDM.com	Price Per Course or Per Person	PRICE OFFERED TO GSA (including IFF)
518210ERM	TA Admin Training	TRANSACCESS ADMINISTRATION MODUE: This course is designed to provide participants with the skills they need to be successful implementing TransAccessDM. Participants receive a detailed overview of the technology and architecture of TransAccessDM. They will be able to configure the TransAccessDM Management Console. Participants will also use advance Designer to design customized profile and search forms, as well as customize the file folder layout. They will integrate and configure applications to create and save documents. Users will learn about Indexes to enable the full-text indexing of documents. Furthermore, they learn to configure Views, configure user settings and create custom reports.	Class/ 1-10 students	\$5,875.00
518210ERM	File Folder Modeling	FILE FOLDER MODELING: This course is designed to provide participants with the skills to create TransAccessDM Files folders and sub-folders to organize your files. Creating a logical filing system makes it easy to locate and link to files when creating content in your course. The folder structure in TransAccessDM Files is separate from folders in a content area of your course and has no impact on the presentation of the content. Folders can also make it much easier to manage permissions for your content. If you want to allow certain users the ability to read, write, or remove items, you can group them in one folder and edit permission for the folder rather than on individual items.	Class/ 1-10 Students	\$5,875.00

Labor Category Descriptions

SIN	Labor Category	Description	Minimum Education	Minimum Years of Experience
54151S	Application Programmer	Functional Responsibility: Applies basic knowledge of programming techniques. Develops program specifications for writing and testing programs. Develops, modifies and maintains assigned software according to specifications. Develops test data, performs thorough testing and corrects faulty code to ensure compliance with specifications. Documents programs according to Government standards and procedures.	Bachelors	4
54151S	Communication Specialist	Provides direction on complex telecommunication problems. Monitors operation and performance of File Server Network systems and evaluates and makes recommendations for enhancements. Implements enhancements as approved by the Government. Supports the development of test plans, test descriptions, and test procedures. Reviews results of testing to ensure compliance with specifications. Proposes economical and efficient solutions as part of developing hardware and telecommunications solutions to user requirements.	Bachelors	4
54151S	Database Systems Administrator	Applies current technology in providing MIS solutions. Provides highly technical expertise in providing business application solutions. Must have a comprehensive understanding of hardware/software and communication environments such as: client/server technology, host/mainframe technology, IS, and related peripheral equipment. Specifies proper types of files organization, indexing methods, and security procedures. Advises contractor project teams on the design of complex databases (e.g., schema and subschema details). Defines specialized aspects of user's data base administrator documentation. Performs detailed comparisons of various data base systems. Provides expertise in data storage systems. Develops backup and archival policies and procedures. Configures storage systems software to meet requirements. Performs administration tasks (installing, maintaining, monitoring, recovering, rebuilding, upgrading, patching and performance tuning). Implements software solutions for performance enhancement, operator interface, and increased user capability.	Bachelors	3

SIN	Labor Category	Description	Minimum Education	Minimum Years of Experience
54151S	Graphics/Multimedia Specialist	Responsible for 3D animation, digital editing, and capture of full motion video / audio for the creation of digital movies used in multimedia productions to be included in instructional material and executive level presentations. Uses various PC graphics products (e.g., PowerPoint, Claris Draw, Adobe PhotoShop, Microsoft Publisher) to prepare high-end presentation graphics, illustrations, and concept drawings for use in deliverables. Responsible for integrating the graphics created with the deliverable documents. Interfaces with the customer to determine the scope of the task and the best graphic medium. Ensures that all graphics and multimedia products are completed on time, within budget, and to user's satisfaction.	Associates	4
54151S	Hardware/Software Specialist	Applies knowledge of computer science principles, information management principles, data processing functions, ADP hardware and software systems structures and operations, and computer programming languages and techniques to solve automation problems. Addresses scientific engineering or business objectives by writing, modifying, or adapting computer programs in machine level, assembly, and third or fourth generation programming languages. Interfaces with and uses minicomputer and main computer systems in addressing project objectives. Identifies and uses standard, unconventional and original mathematical, algorithmic, and programmatic approaches to define, plan, organize, design, develop, modify, test, and integrated database or data processing systems, computer hardware systems, and simulation models. Formulates architectural design, functional specification, interfaces, and documentation or hardware or software systems considering system interrelationships, operating modes, and software or equipment configurations. Researches unconventional application of software and operating systems in designing and developing new methodologies, signification modifications, or adaptations of standardized techniques. Responsible for developing project plans, guidelines and controls.	Bachelors	4

SIN	Labor Category	Description	Minimum Education	Minimum Years of Experience
54151S	Help Desk Manager	Has overall responsibility for help desk staff and the activities associated with the identification, prioritization, and resolution of reported problems. Ensures that all phases of help desk support are properly coordinated, monitored, logged, tracked and resolved appropriately. May maintain responsibility for development, maintenance and integrity of help desk software. Assigns personnel to various operations and directs their activities; reviews and evaluates their work and prepares performance reports.	Associates	0
54151S	Help Desk Specialist	Serve as a primary contact for clients experiencing technical and/or non-technical issues. Requires ability to diagnose, troubleshoot and client issues by employing strong listening and communication skills. Must have creative problem-solving skills to assist clients. Must be a team player that contributes to the resolution of the client's business problems. Provides ongoing technical support for specialized applications: logs trouble calls, analyzes and corrects problem at source. Advises users of changes in procedures. Identifies problems requiring vendor assistance and coordinates vendor technical support.	Associates	0
54151S	Lead Web Developer	Design and develop Internet/Intranet applications using various tools, database design, and development. Plan design layout & navigation, page formats, develop databases & interactive forms, and coordinate graphics. Work with the customer to develop content. Provide user training.	Bachelors	6
54151S	Network Installation Technician	Applies computer techniques, principles, and precedents to develop, design, modify, install, test, evaluate, or operate network based data processing systems or facilities. Maintains, repairs, inspects, troubleshoots or programs systems equipment or components. Reviews analyze, develop, prepare, or apply specifications, policies, standards, or procedures. Plans and performs test and evaluations of systems equipment or components.	Bachelors	2
54151S	Program Manager	Oversees all activities which support and advance applications, systems software functions, and hardware of the department. Manages and directs the overall infrastructure for hardware and systems' software. Manages support for a variety of operating systems including UNIX, AIX, Solaris, MVS,	Bachelors	6

SIN	Labor Category	Description	Minimum Education	Minimum Years of Experience
		VMS, NT and Novell. Identifies appropriate internal controls to ensure reliability and quality. Serves as a consultant to customer's IT department as needed. Performs related responsibilities as required.		
54151S	Project Manager	Oversees technical initiatives with cross-departmental or enterprise-wide applicability. Works with potential customers to understand their requirements. Proposes technical solutions, gathers information for estimates, manages vendor relations, and coordinates project from prototype through installation.	Bachelors	6
54151S	Senior Web Developer	Design and develop Internet/Intranet applications using various tools, database design, and development. Plan design layout & navigation, page formats, develop databases & interactive forms, and coordinate graphics. Work with the customer to develop content. Provide user training.	Associates	6
54151S	Software Tester	Test the operation of software against projected outcomes. Requires ability to diagnose, troubleshoot and software failures by employing analytical skills. Provides ongoing testing support for specialized applications: logs design and development issues, and may analyze and corrects problem at source. Advises programmers on software failures, successes, and may recommend solutions. Identifies problems requiring user assistance and coordinates programmer technical support.	Associates	2
54151S	Systems Programmer	Applies basic knowledge of programming techniques. Develops program specifications for writing and testing programs. Develops, modifies and maintains assigned software according to specifications. Develops test data, performs thorough testing and corrects faulty code to ensure compliance with specifications. Documents programs according to Government standards and procedures.	Bachelors	2

SIN	Labor Category	Description	Minimum Education	Minimum Years of Experience
54151S	Training Specialist	Applies the principles and techniques of the instructional systems design methodology to develop and delivery training materials and programs. Training materials include user guides, training manuals, instructor manuals, reference guides, and system documentation for software, network, and database applications. Performs individual and classroom training for the use of computer hardware and software.	Bachelors	2